

12,000 BTU Window Air Conditioner

LW1217ERSM | White

 ZOOM



Key Features

Remote included | SmartThinQ™ Technology | 3 Cooling & Fan Speeds with Auto Cool | 24-Hour On-Off Timer

\$389.⁹⁹

Suggested Price

Where to Buy

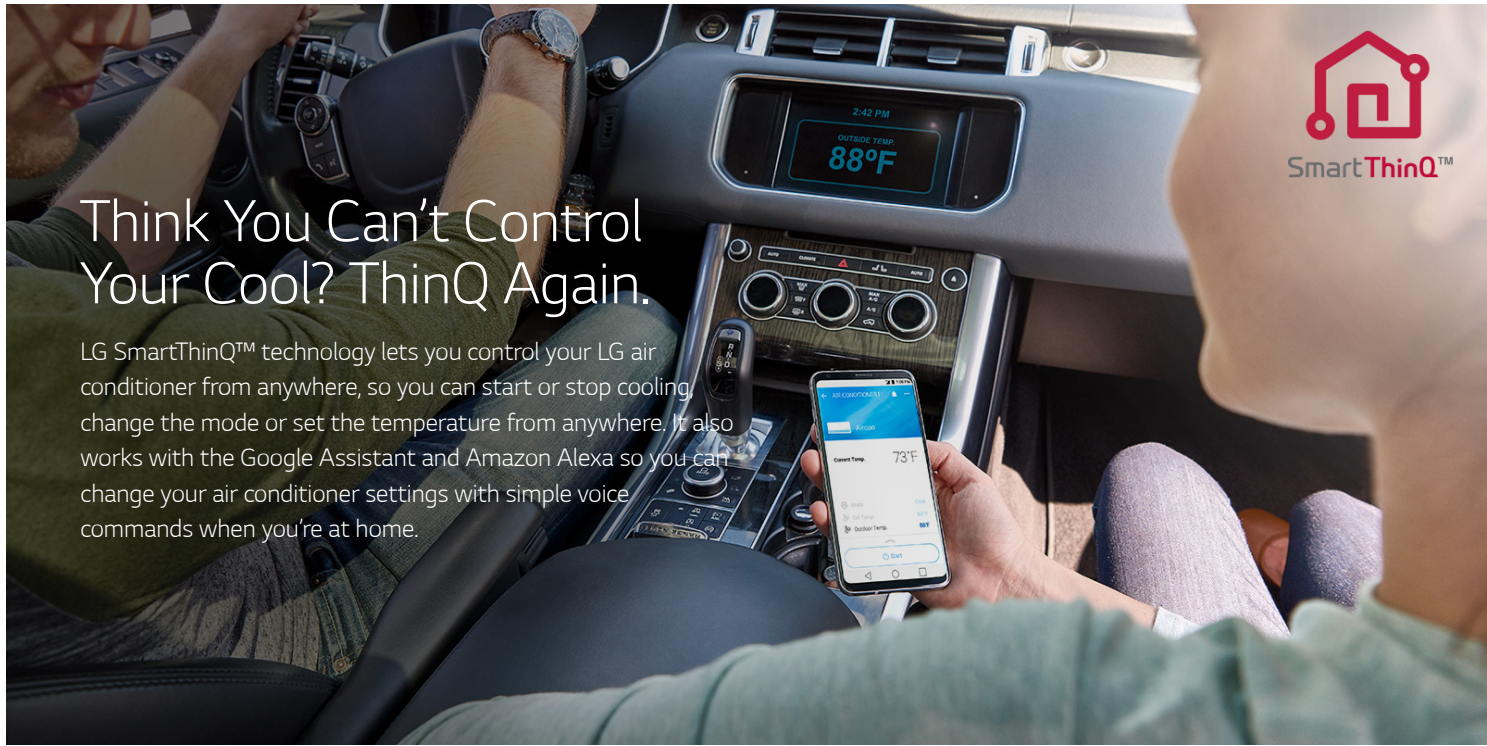
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★★★★★ 4.8 (11) [Write a review](#)



Think You Can't Control Your Cool? ThinQ Again.

LG SmartThinQ™ technology lets you control your LG air conditioner from anywhere, so you can start or stop cooling, change the mode or set the temperature from anywhere. It also works with the Google Assistant and Amazon Alexa so you can change your air conditioner settings with simple voice commands when you're at home.



PERFORMANCE

BTU Performance	12,000
CEER	12.0
EER	12.1
ENERGY STAR®	Yes
Dehumid. (Pts/Hr)	3.8
Dry Air Flow (CFM)	265
dBA Level (Indoor / Outdoor)	52 / 60
Est. Cooling Area (Sq. Ft.)	550
Refrigerant	R32

FEATURES

WiFi Connection	Yes
Thermostat Control	Thermistor
Air Deflection	4-Way
Remote Control	Yes
Auto Restart	Yes
Energy Saver Function	Yes
Timer	24 Hr. On/Off
Filter Alarm Function	Yes
Fan Speed Cooling	3
Fan Only Speed	3
Compressor	Rotary
In Door Fan Type	Turbo
Type Air Discharge	Top Discharge
Outdoor Vent / Exhaust	Yes

Chassis Type

Slide In/Out

MATERIALS/FINISHES

Available Colors

White

ELECTRICAL RATINGS

Voltage / 60 Hz

115

Watts

990

Rated Amps

9.3

DIMENSIONS

Product (WxHxD)

23 5/8" x 15" x 22 3/16"

Shipping (WxHxD)

27 5/32" x 18 7/16" x 23 1/2"

Net Weight

81 lbs.

Shipping Weight

90 lbs.

WARRANTY

Limited Warranty

1 Year Parts and Labor

UPC

048231382137

WHAT PEOPLE ARE SAYING

REVIEWS

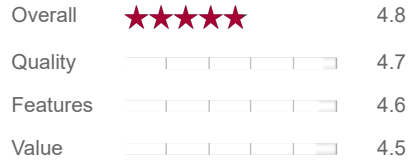
WRITE A REVIEW

Rating Snapshot

Select a row below to filter reviews.



Average Customer Ratings



1-8 of 11 Reviews

Sort ▼



★★★★★ T5R1 · 3 days ago

GREAT UNIT

Bought this unit and two 8000btu units Kept my 980Sq foot cabin cold all summer and was easy to keep clean. All three worked beyond expectations with the 3rd party attachment to enhance ACs and would keep a walk in cooler as low as 33 degrees, my coolers 14x20 coolers never got above 38 degrees or below 33 degrees. Great units for home cooling or anyone that wants to push them to their full potential. Attaching the KB most likely voids the warranty though :) have recommended to dozens of other market farmers many of which helped shrink the stack of LG ACs at our local Home Depot. Spanked the competing units in performance.

⊕ **Pros:** Performance, easy to use

✔ **Yes,** I recommend this product.

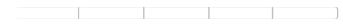
Helpful? Yes · 0 | No · 0 Report

Comment

Quality



Features



Value



★★★★★ Anonymous · 21 days ago

A SMALLER UNIT, BUT GREAT WORKING

the unit is a little smaller than the old one and a little lighter, but it works great and puts out the air. i am cooling a 495 sq ft garage and it took about a day to get it down but now it is stable and nice.

⊕ **Pros:** Features/Settings, Performance, Quality, easy to use

✔ **Yes,** I recommend this product.

Helpful? Yes · 0 | No · 0 Report

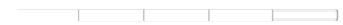
Comment

SWEEPSTAKES ENTRY RECEIVED

Quality



Features



Value



★★★★★ Grandee · 2 months ago

SWEEPSTAKES ENTRY RECEIVED

▲ HAPPY WITH THE FEATURES

Yes, I bought this a month ago and really thrilled with it. It is so quiet and the remote makes it so easy to control.

⊕ **Pros:** Style/Design, Features/Settings, Performance, Quality, easy to use

✔ **Yes,** I recommend this product.

Helpful? Yes · 0 | No · 0 Report

Quality

Features

Value

Comment



★★★★★ bagman12 · 2 months ago

EXCELLENT WINDOW UNIT!

I bought this A/C at the beginning of this summer to put in my 350 sq. ft. sunroom on the west side of the house. It has worked extremely well to keep the room comfortably cool with mid-90's temps outside. It's also pretty quiet.

⊕ **Pros:** Performance

✔ **Yes,** I recommend this product.

Helpful? Yes · 0 | No · 0 Report

Quality

Features

Value

Comment

SWEEPSTAKES ENTRY RECEIVED



★★★★★ Reds06 · 2 months ago

GREAT FEATURES

I bought this window unit a couple of months ago, this ac cools! I leave it on the energy saver mode at 72 and it cools my whole hour of around 900 square feet, I bought the 12,000 btu unit, love it!

⊕ **Pros:** Style/Design, Features/Settings, Performance, Quality, easy to use

✔ **Yes,** I recommend this product.

Helpful? Yes · 0 | No · 0 Report

Quality

Features

Value

Comment

SWEEPSTAKES ENTRY RECEIVED



★★★★★ hotsspringsshark · 2 months ago

WORKS GOOD STILL.

I bought 7 years ago. Still works good. I believe it is 15k btu though.

✔ **Yes,** I recommend this product.

Helpful? Yes · 0 | No · 0 Report

Quality

Features

Value

Comment

SWEEPSTAKES ENTRY RECEIVED



★★★★★ mwieman · 2 months ago

COOLS VERY WELL

I bought a 12,000 but LG window air conditioner and installed it on August 3, 2017. Cooled great and was quiet. August is warm here in the southwest. Around August 22 nd, the unit's fan stopped. Just buzzes. Have been waiting for a service person or warranty replacement since. There was some misunderstanding by the Customer Service people I first spoke to. They only heard that it "was noisy". They failed to hear it was not blowing or cooling. That delayed their warranty response. It is moving forward again. Luckily, my apartment has a swap cooler, but it does not help my allergies to have the windows open all of the time. Hopefully, now that I have faxed in the papers they want I will get something done.

⊕ **Pros:** Features/Settings, Performance

✔ **Yes,** I recommend this product.

Helpful? Yes · 0 | No · 0 Report

Comment

SWEEPSTAKES ENTRY RECEIVED

Quality



Features



Value



★★★★★ Rosie383 · 3 months ago

GREAT SO FAR

Had no trouble installing, AC is much quieter than the GE that I had to return. Cooling great so far, look forward to many years of service. Have now programmed the WiFi part yet.

⊕ **Pros:** Performance, Quality, easy to use

✔ **Yes,** I recommend this product.

Helpful? Yes · 1 | No · 0 Report

Comment

SWEEPSTAKES ENTRY RECEIVED

Quality



Features



Value



WE'RE HERE TO SUPPORT YOU WITH OUR PRODUCT.

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View manufacturer warranty information

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Learn how to install & operate your LG product

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Submit an online service request

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More help with your LG product

Contact us for any support inquiries.



Live Chat

[Chat with an LG Support Representative.](#)

Weekdays 8am-8pm CST



Telephone

Call an LG Support Representative.
(800) 243-0000 Consumer (6am-midnight CST)



Twitter

Tweet [@LGUSupport](#) for Support.

Mon-Sat 8:00am - 7:00pm CST



Email

No time to chat? [Send LG Support your inquiry.](#)

ASK & ANSWER

Ask your questions. Share your answers.

Please first review the detailed product information and help guides in the [Product Support](#) section for this product prior to posting a question.

QUESTIONS

ASK A QUESTION

1-4 of 4 Questions

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MistyPierce10 · 25 days ago

WHAT IS THE LOWEST TEMPERATURE SETTING? AS IN HOW COLD CAN IT GET A ROOM?

1
answer

Answer this Question



LGJoel · 25 days ago

The temperature on the ENERGY STAR® LG 12,000 BTU Window Air Conditioner, Model # LW1217ERSM can be set between 60°F ~ 86°F (16°C ~ 30°C). How cold it actually gets a room will depend on what the external temperature is...^IFV

Helpful? Yes · 0 | No · 0 Report



Dbuggy · 4 months ago

HOW DO I CONNECT TO THE INTERNET

1
answer

Answer this Question



NeilE · 3 months ago

To use the Wi-Fi, the Smart AC must be registered on the Smart ThinQ website. To activate the Wi-Fi on the A/C, you must press and hold the Fan Speed and Mode buttons on the REMOTE CONTROL for 2 seconds. The Wi-Fi indicator on the A/C display will light up when it is active.

Helpful? Yes · 0 | No · 0 Report



Jodielee · 4 months ago

WHERE IS THE FILTER

1
answer

Answer this Question



NeilE · 4 months ago

The air filter would be located behind the front grille on the unit. If you require assistance with removing the front grille, more information can be located in the owner's manual on page 20.

Helpful? Yes · 0 | No · 0 Report

Unknown P · 5 months ago

1

HOW DO I CLOSE THE VENT?

answer

Answer this Question



NeilE · 5 months ago

We appreciate your interest in this air conditioner. The FRESH AIR DUCT stick protrudes from the Air Vent. Pressing this stick inward will close the vent.

Helpful? Yes · 0 | No · 0 Report

RECENTLY VIEWED



8,000 BTU Portable Air Conditioner

LP0817WSR

★★★★★ (185)

[Get Details >](#)



12,000 BTU Window Air Conditioner

LW1217ERSM

★★★★★ (11)

[Get Details >](#)



14,000 BTU Portable Air Conditioner

LP1417GSR

★★★★★ (28)

[Get Details >](#)



8,000 BTU Portable Air Conditioner

LP0815WNR

★★★★★ (99)

[Get Details >](#)

LG air conditioners give you the power to cool one room, or several, with just the touch of a button. Designed for the way you live, they're available in a wide range of styles -- so you can create a space that's cool, comfortable and stylish, such as:

Portable: Take cool breezes with you from room to room, house to house, or from home to work. Boasting sleek, streamlined designs, powerful air throw, and incredibly quiet operations, our portable air conditioners offer the ultimate in flexibility.

Window: With an air conditioner that was created to fit perfectly inside your window frame, you can cool your space without disrupting your design. And with some models giving you the power to heat and cool your space, they can help you create a comfortable home all year long.

Casement: Created specifically for casement windows, this innovative range allows you to efficiently cool your home while maintaining its original look and feel.

Wall: LG wall units offer a more permanent solution to your cooling needs. Boasting powerful performance and innovative features, like multiple cooling and fan speeds, as well as a universal fit sleeve for a custom look, they offer a lasting solution to your cooling needs.

Cool your space with an LG air conditioner. Designed for efficiency, power and style, our innovative range of air conditioners allows you to enjoy cool breezes while maintaining the look and feel of your home. Explore our innovative collection and keep your family comfortable even during the hottest -- and most humid -- months of the year.

Design, features and specifications subject to change without notice. Screen images simulated and/or dramatized. Some features in videos may not be available on all models. Please refer to the TECHNICAL SPECIFICATIONS tab for a complete list of features by model.

*Prices, promotions and availability may vary by store and online. Prices subject to change without notice. Quantities are limited. Check with your local retailers for final price and availability.